

# Logistics with a system







# Your partners in the heart of Europe

Hafen Linz and Donaulager Logistics constitute a logistics centre of international importance offering all the amenities associated with professional goods handling: container terminal, commercial port and tanker port providing all necessary handling systems, warehouses and general cargo storage halls, cold and chill stores, storage for hazardous substances as well as substances hazardous to waters and towing services.

We develop individualised and well thought-out logistics solutions that are perfectly coordinated and properly combined – that is what we call logistics with a system.

As a 4PL provider we not only develop and implement outsourcing projects but also offer time-efficient, customer and process-oriented value chains. Our customers rely on our long-standing experience and benefit from our multi-faceted know-how.

### Trimodal transport – your competitive edge

One of the largest independent transshipment centres on the upper Danube, Hafen Linz and Donaulager Logistics are optimally situated at the intersection of important transport routes and are directly connected to water, rail and road. The nearby airport and the proximity of the city centre further contribute to the attractiveness of the location.







## Just move it water – rail – road

The 120,000 m<sup>2</sup> area is located at the intersection of important international traffic routes and thus offers optimum conditions for combined traffic on water, rail and road. Capable, quick, safe, flexible and above all independent.

As a one-stop-shop we provide all the necessary services and tailor-made transactions to keep your container moving.

### Our service range

- transloading and GNSS-assisted storage of containers, swap-bodies and semi-trailers with modern transloading equipment
- organisation and execution of truck transport – including the use of special equipment such as tipping chassis or side lifters
- container repairs and cleaning
- customs clearance
- AEO-status (Authorised Economic Operator)
- stuffing and stripping of containers, delivery by means of tarpaulin-covered trucks or flat-bed semi-trailers
- power connection for reefer containers (heating and cooling)
- calibrated 50 ton container weighing equipment (in line with the SOLAS convention)
- various other services







# Expertise

with 110,000 m<sup>2</sup> of covered storage surface

**We offer optimum conditions for professional storage of all kinds of goods.**

- storage facilities for hazardous substances and substances hazardous to waters
- cold and chill stores
- temperature controlled storage facilities for hazardous substances
- authorised storage for Lithium batteries
- stacking in racks and on the floor
- small-parts warehouses

IT systems ensure the observance of the FIFO principle, lot tracking as well as the traceability of all operations and processes. You can check the stock of your products electronically at any time.

**Our certifications:**

IFS – HACCP – ISO – SQAS – GDP – ENVIRONMENTAL MANAGEMENT – ORGANIC PRODUCTION – SUSTAINABILITY – ALARM AND CRISIS MANAGEMENT – LICENSED BY THE AUSTRIAN AGENCY FOR HEALTH AND FOOD SAFETY (AGES) – FEED BUSINESS REGISTRATION







# Professional storage

Your storage specialist –  
from frozen foods all the way to hazardous substances

## Cold and chill stores for foods

With temperature sensitive goods, each degree is important. In our cool and chill stores ( $-28^{\circ}\text{C}$  to  $+25^{\circ}\text{C}$ ), electronic devices create ideal conditions for the safe storage of perishable goods. We set standards in terms of hygiene as well as safety and offer stacking both on the floor and in racks, repacking, labelling, EU veterinary registration number, IFS and HACCP.

## Temperature controlled storage of pharmaceutical products

Depending on the type of goods, temperature sensitive non-food products can be stored between  $-28^{\circ}\text{C}$  and  $+25^{\circ}\text{C}$ . We develop a logistics concept tailored to the needs of our customers that respects the Austrian pharmaceutical law (Arzneimittelgesetz, AMG) and the Austrian pharmaceutical plant regulations (Arzneimittelbetriebsordnung, AMBO), the EU Guidelines on Good Distribution Practices and the international ISO 9001 and ISO 14001 standards for the processes in each process flow.

## Professional storage of hazardous substances and substances hazardous to waters

Storing tons of highly flammable or toxic substances at temperatures between  $-28^{\circ}\text{C}$  and  $+25^{\circ}\text{C}$  – not a problem for our customers. Hazardous substances and substances hazardous to waters (15,900 pallet spaces) are under control around the clock thanks to high-tech monitoring systems. According to the Austrian water law (Wasserrechtsgesetz) section 134, storage for substances hazardous to waters must be equipped with a spill containment device resistant to media. Donaulager Logistics is one of only a few logistics companies in Europe that already meets the strict safety standards for the storage of hazardous substances and substances hazardous to waters. Our standard safety equipment comprises underground spill containment devices, automatic air circulation systems, explosion protected equipment and gas detectors.





# Professional transport

## Day and night on the move

### Services on a NATIONAL level:

- combined shipments, less-than-truckload and full truckload shipments of chilled and frozen goods, hazardous substances and pharmaceutical goods
- deliveries with truck mounted forklifts
- express services
- nationwide parcel deliveries
- empty packaging logistics

### Services on an INTERNATIONAL level:

- combined shipments, less-than-truckload and full truckload shipments of chilled and frozen goods, as well as hazardous substances
- less-than-truckload and full truckload shipments of pharmaceutical goods
- daily departures to and from Greece

- complete logistics for deliveries to ships in the whole of Europe
- express services
- parcel deliveries
- empty packaging logistics

Pre-defined transit times and set quality standards make us a reliable partner and offer our customers a high degree of engagement and planning reliability.

- real time track-and-trace system
- GPS-tracking of all trailers
- all trailers equipped with temperature control providing direct customer access
- semi-trailers with partition and multi-temperature sets
- additional services such as arrival notification, cash on delivery and customs clearance
- truck mounted forklifts







## The commercial port

### A hub for bulk and general cargo

Its ideal situation at the intersection of transport routes on water, rail and road as well as the nearby airport and the proximity of the city centre make the basins of the port of Linz a perfect transshipment centre.

Corresponding equipment such as cranes with a working load of up to 40 tons, telescopic handlers and forklifts, weighbridges and the required personnel ensure a diligent, quick and flexible operation.

## The tanker port

### Full speed ahead

We give you the go-ahead for transshipment, storage and distribution of petroleum products. Our enormous storage tanks with a capacity of 250,000 m<sup>3</sup> ensure professional storage and at the same time constitute a supply reserve for all of Upper Austria. Virtually all well known petroleum companies have a base here.

We provide modern, safe and environmentally friendly facilities for transshipment to water and rail.

The tanker port also hosts a bunkering barge for supply to the ships.





# Custom-made rentals

## A first-class location

We rent out storage surface in stores and halls, offices as well as office-storage combinations, parking spaces and plots.

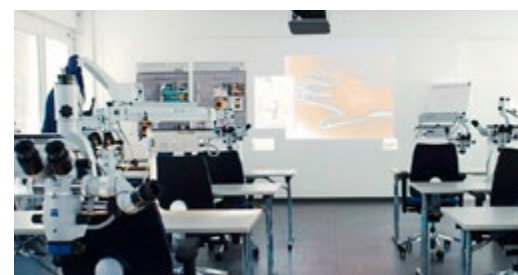
The rented surface can be increased or decreased in the course of the rental contract, allowing the renter to keep the rental cost low and flexible. Upon request, our technicians are available for any alteration works required. The existing infrastructure, rail connection and truck ramps may be used.

### Lofts and more

Our lofts (200 m<sup>2</sup> to 275 m<sup>2</sup>) are particularly attractive and the unique environment is appreciated by well known companies from the creative sector such as photography/design, advertisement, software development, media etc.

Our rental offers cater to all needs, from small offices, to storage surfaces of several thousand square metres and from a small parking area for trucks to entire company premises.

The central location in the heart of one of the most dynamic economic areas in Europe combined with the excellent connection to the regional and international road and rail network offers optimum conditions for the establishment of industry, trade and commerce.







## Value-added services

We offer professional and high-quality services of all kinds tailored to your specific needs and wishes:

- quality control
- consignment
- sorting
- packing and repacking
- sleeving
- labelling
- sample taking
- assembling
- stock taking
- customs clearance
- arrival notification
- cash on delivery
- return shipments
- handling of complaints

### Motor ship MS Eduard:

- towing
- ice breaking
- harbour tours
- excursions

We fulfill highest quality standards and have been certified for it: EN ISO 9001, Environmental protection, ISO 14001, IFS, HACCP, SQAS, GDP and AEO.

**A great range of services in one of the most dynamic economic areas in Europe: Hafen Linz and Donaulager Logistics.**



## Port railway

### Sustainable and environmentally friendly

The feeder line Hafen Linz owned by the port connects the train station Linz Stadthafen to the railway network of the Austrian Federal Railways (ÖBB). Up until today, track length has increased to 37 km on 19 different tracks.

Every year, more than 2 million tons of goods are transported on the port railway. It thus contributes significantly to the total freight volumes on the Austrian rail network. By transporting these goods via the rail network, more than 100,000 truck trips through the city of Linz can be avoided each year.

The railway infrastructure is continuously adapted to the state of the art which further simplifies freight handling via the rail and makes transport even more efficient.

The numerous users of the port railway are proof of the perfectly secured future of trimodality at the port of Linz.



### Sustainable environmental protection

Large surface photovoltaic modules on the roofs of our stores produce zero-emission electricity. With this reduction of CO<sub>2</sub> emissions we help curb global warming.







# Projekt Neuland

## The future begins at Hafen Linz

In order to secure the future of the location, a master plan was developed in 2014, which was the basis for a project embarked on by the city called **Projekt Neuland**. In addition to an expansion of the scope of the commercial port towards logistics and services, the project foresees an architectural revaluation of the area including several new structures. The objective is to achieve urban development and an opening of part of the port surface areas to the public: The roofs of the new warehouses constructed on the reclaimed surface of basin 2 shall accommodate public leisure space. The vertical difference between the two levels (ground floor/roof) allows for this dual purpose: operational area and public space at the same time and in the same place.

The roofs of the warehouses will be accessed via the Hafenportal, an outstanding new structure which will host offices, shops and restaurants. Right across the street (Industriezeile) and connected to it via a bridge, a tower called Hafenturm will face the Hafenportal – an ideal location for an office tower or a business hotel.

Over the next years, **Projekt Neuland** will help develop the entire area into a vibrant, urban meeting point for public life, leisure, business and industry.

Find more information at [www.hafenlinz-neuland.at](http://www.hafenlinz-neuland.at)







**D**ONAU**L**AGER  
L O G I S T I C S

LINZ SERVICE GmbH für Infrastruktur und Kommunale Dienste, 4021 Linz, Wiener Straße 151, Austria, phone +43 (0)732/3400-0  
LINZ SERVICE GmbH, Bereich HAFEN, 4020 Linz, Regensburger Straße 3, Austria, phone +43 (0)732/3400-6940, fax +43 (0)732/3400-6903  
e-mail: [hafen.linz@linzag.at](mailto:hafen.linz@linzag.at), [www.hafenlinz.at](http://www.hafenlinz.at)

Österreichische Donaulager GmbH, 4020 Linz, Industriezeile 35 a, Austria, phone +43 (0)732/770316, fax +43 (0)732/770316-6035  
e-mail: [donaulager@linzag.at](mailto:donaulager@linzag.at), [www.donaulager.at](http://www.donaulager.at)